# cover me

# FlexCare™

## Plan Comparison Chart – Quebec

	<b>ComboPlus<sup>™</sup> Starter</b> Guaranteed to Issue Plan with no medical underwriting required when applying for coverage		ComboPlus <sup>™</sup> Basic Plan requires medical underwriting				ComboPlus <sup>™</sup> Enhanced Plan requires medical underwriting				
Drug Coverage <sup>+</sup>	Coverage per person	Sen	iors' Adjustments 65+	Coverage per pers	on	Senio	rs' Adjustments 65+	Coverage per per	son	Seniors' Adjus	stments 65+
• Generic <sup>1</sup> drugs vs. brand-name drugs	Generic		Brand-name or generic			Brand-name or generic					
• Exclusions – Smoking cessation drugs, over-the-counter drugs, fertility drugs, birth control drugs, erectile dysfunction drugs and drugs not requiring a prescription	All		All except fertility and birth control drugs		All except fertility and birth control drugs						
Reimbursement of eligible prescription costs per calendar year	70% of first \$750	70% of first \$750 100% of first \$750		100% of eligible prescription costs not covered by your provincial prescription drug insurance pl		1 , 3					
Calendar year maximums per person	\$525 \$750		Equal to the current RAMQ deductible			Equal to the current RAMQ deductible					
Dental Coverage Coverages are designed to coincide with the current provincial Dental Association Fee Guide for General Practitioners. The Flexcare <sup>®</sup> ComboPlus™ dental coverage will be adjusted to match any increases in the fee guide.				· ·							
Reimbursement (for ongoing maintenance services: fillings, cleanings, scalings, examinations, polishings, and select extractions) per year	70% of first \$575		80% of first \$400, 50% of next \$860			100% of first \$500, 60% of next \$700					
Anniversary year maximum for basic dental services	\$400		\$750			\$920					
Recall visits	9 months		9 months			6 months					
Oral surgery, periodontics, endodontics (root canal)	Not covered		Not covered			Year 1: 60%; Year 2: 60%; Year 3+: 80% Combined maximum for oral surgery, periodontics, endodontics					
Major restorative (orthodontics, crowns, bridges, dentures) – benefits commence in year 3	Not covered		Not covered			Year 1: 0%; Year 2: 0%; Year 3+: 60% and major restorative of \$1,250 per 3 consecutive years, with a year 1 combined maximum of \$400.					
Vision Care Covers the costs towards prescription lenses and frames, contact lenses and laser eye surgery. This benefit does not include industrial safety glasses.	\$150 maximum per 2 consecutive benefit years \$60 maximum for optometrist visit per 2 consecutive benefit years		\$250 maximum per 2 consecutive benefit years \$60 maximum for optometrist visit per 2 consecutive benefit years			\$250 maximum per 2 consecutive benefit years \$60 maximum for optometrist visit per 2 consecutive benefit years					
Extended Health Care Benefits	Lifetime maximum \$250,000	) Lifet	time maximum \$260,000	Lifetime maximum \$250	,000	Lifetin	ne maximum \$260,000	Lifetime maximum \$25	0,000	Lifetime maxim	num \$260,000
Registered Specialists and Therapists (Paramedical Services): Chiropractor (\$35 chiropractic x-rays per year), Chiropodist, Osteopath, Naturopath, Podiatrist, Registered Massage Therapist, Acupuncturist (per person per anniversary year)	Dollar maximum \$2	25/visit, maximum visi	its 20/specialist	Dollar maximu	m \$25/visit, ma	aximum visits	s 20/specialist	Dollar maximu	n \$25/visit, m	aximum visits 20/spe	ecialist
	Maximum visits	First visit	Subsequent visits	Maximum visits	First v	/isit	Subsequent visits	Maximum visits	First v	visit Su	ubsequent visits
Registered Psychologist/Psychotherapist (per person per anniversary year)	10	\$80	\$65	15	\$80	0	\$65	15	\$80	D	\$65
Registered Speech Pathologist/Therapist (per person per anniversary year)	10 15	\$65	\$45	10 15	\$65	5	\$45	10 15	\$65	5	\$45
Registered Physiotherapist (per person per anniversary year)		\$250 maximum			\$250 max	ximum			\$250 ma	ximum	
Homecare and Nursing, Prosthetic Appliances and Durable Medical Equipment	For each of Homecare & Nursing, P	osthetic Appliances a	and Durable Medical Equipment:	For each of Homecare & Nursin	g, Prosthetic A	ppliances and	d Durable Medical Equipment:	For each of Homecare & Nursi	ng, Prosthetic A	Appliances and Durable	e Medical Equipmen
Covers the services of registered health professionals including Registered Nurse, Registered Practical Nurse, Personal Support Worker, Occupational Therapist, Registered Dietician; includes surgical bandages and dressings and the purchase or rental of medically necessary equipment. Payment will be coordinated where benefits are available through the Assistive Devices Program.	Year 1: \$1,000; Year 2: \$1,30 Year 3: \$1,500; Year 4: \$1,70 Year 5+: \$3,000		1: \$1,100; Year 2: \$1,500; 3: \$1,700; Year 4: \$2,000; Year 5+: \$3,500	\$4,000 maximum per pe per anniversary yea			0 maximum per person, er anniversary year	\$4,000 maximum per p per anniversary ye		\$4,500 maximu per anniver	and the second
Custom-Made Orthotics – Covers charges for the purchase of custom-made orthotics (plaster or computer topography).		\$225 per year			\$225 per	r year			\$225 pe	er year	
Lifeline® Personal Response Service <sup>2</sup> Provides 24-hour monitoring service for people coping with medical problems at home.	6 months per person, per 3 anniversary years		6 months per person, per 3 anniversary years		6 months per person, per 3 anniversary years						
Health Service Navigator® – Offers evaluation of medical records upon diagnosis of serious illness or injury.	Included		Included			Included					
Preferred Vision Services (PVS) <sup>2</sup> Offers discounts for vision and hearing aid products and services through participating optical outlets and PVS Preferred provider Hearing Healthcare Centres.	Included		Included			Included					
Accidental Dental – Covers dental treatment required as a result of an accidental blow to the head or mouth. Treatment must be sought within the 90-day period following the accident.	\$2,000 maximu	m per person, per anni	iversary year	\$2,000 maximum per person, per anniversary year			\$2,000 maximum per person, per anniversary year				
Ambulance Services – Unlimited ground and air transportation.		Included		Included			Included				
Hearing Aids Covers the costs to purchase and/or repair up to the allowed maximum.	\$400 maximum per person, per 4 consecutive benefit year		0 maximum per person, consecutive benefit years	\$400 maximum per per per 4 consecutive benefit			maximum per person, onsecutive benefit years	\$400 maximum per pe per 4 consecutive benefi		\$500 maximum per 4 consecutive	
CAT Scans (per person per anniversary year)	per + consecutive benefit year	\$200 maximum	consecutive benefit years	per + consecutive belletit	\$200 max		onsecutive benefit years	per + consecutive belief	\$200 max		2 benefit years
Ultrasound Scans (per person per anniversary year)	\$200 maximum \$50 maximum		\$200 maximum \$50 maximum			\$50 maximum					
Audiologist (per person per anniversary year)	\$50 maximum		\$50 maximum			\$50 maximum					
Magnetic Resonance Imaging (per person per anniversary year)	\$500 maximum \$500 maximum		\$500 maximum			\$500 maximum					
Laboratory Tests (per person per anniversary year) Towards the cost of blood tests, urine tests and throat cultures which result from an accident, or for the diagnosis or treatment of an illness.	\$300 maximum \$100 maximum per category		\$100 maximum per category			\$100 maximum per category					
<b>CA 125 Test</b> (per person per anniversary year) Towards the cost of testing required for the diagnosis or treatment of an illness, when prescribed or requested by the attending physician.	\$75 maximum		\$75 maximum			\$75 maximum					
Prostate Specific Antigen (PSA) (per person per anniversary year) Towards the cost of testing required for the diagnosis or treatment of an illness, when prescribed or requested by the attending physician.	\$75 maximum		\$75 maximum			\$75 maximum					
Travel Coverage (to age 70) <sup>3</sup> – \$5,000,000 emergency health coverage per person for trips lasting a maximum of 9 days. (A \$100 deductible applies per claim.) Additional coverage for either 8 or 21 days can be purchased as an Add-On.	Included		Included	Included			Included	Included		Inclue	ided
Accidental Death and Dismemberment Payment for accidental death or dismemberment resulting from an accident, occurring within one year of the date of the accident. Additional coverage can be purchased as an Add-on.	Up to \$10,0	5,000 for an adult und 100 for 65 and over, or	r a child	Up to \$25,000 for an adult under 65 Up to \$10,000 for 65 and over, or a child			Up to \$25,000 for an adult under 65 Up to \$10,000 for 65 and over, or a child				
Survivor Benefit – Provides for continuous coverage for 1 year, following the death of an adult policyholder.	Available 1 year after policy effective date		Included		Included						

## Plan Comparison Chart (continued)

<b>DrugPlus</b> <sup>™</sup> Plan requires medical underwriting	DentalPlu Guaranteed to Issue Plan with no medical und		Denta Guaranteed to Issue Plan with no medi			
Provides Drug, Vision Care and Extended Health Care Benefits coverage at the same levels as the ComboPlus™ Basic plan.	Provides Dental coverage for services such as fillings, cleanings, scaling, examinations, polishing and select extractions. • Year 1: 50% payment of the first \$1,150 (anniversary year maximum of \$575) • Year 2+: 80% of the first \$400 and 50% of the next \$860 (anniversary year maximum of \$750) • Recall visits every 9 months Also includes Vision Care coverage (at the same levels as the Comb		<ul> <li>Provides Dental coverage for services such as fillings, clear examinations, polishing and select extractions.</li> <li>Year 1: 70% payment of the first \$1,200 (anniversary y)</li> <li>Year 2+: 100% of the first \$500 and 60% of the next year maximum of \$920)</li> <li>Recall visits every 6 months</li> <li>oPlus<sup>™</sup> Basic and Enhanced plans) and Extended Health Care</li> </ul>	vear maximum of \$840) \$700 (anniversary		
Add-Ons & Stand-Alones						
Vision Enhanced	Accidental Death and Dismemberment Enhanced	Travel +8 days <sup>3</sup>	Travel +21 days <sup>3</sup>	Но		
Guaranteed to Issue Plan with no medical underwriting required when applying for coverage						
Available as an Add-On only						
Increases vision coverage to a total maximum of \$500 per person for 3 consecutive benefit years. Includes \$100 towards laser eye surgery. \$60 maximum for optometrist visit per 2 consecutive benefit years.	Increases accidental death and dismemberment coverage to a maximum of \$50,000 for adults under 65. Increases to a maximum of \$20,000 for children and adults age 65 and over.	8 days of additional coverage, added to the 9-day coverage available with Core plan benefits. Trips of up to 17 days are covered, up to \$5,000,000 per covered person per trip.	21 days of additional coverage, added to the 9-day coverage available with Core plan benefits. Trips of up to 30 days are covered, up to \$5,000,000 per covered person per trip.	Semi-private room of 100% coverage of t per person per anni The daily room max and customary prov to a maximum of \$1 Cash benefit: \$25 p the 4th day of hospi if semi-private room		
Not available as an Add-On to ComboPlus™ Starter plan.		Not available to persons age 70 and over.	Not available to persons age 70 and over.	Up to \$150 per pers convalescent care ir for each disability; t		

Anniversary year means the consecutive 12 months following the effective date of the Agreement, and each 12-month period thereafter. Benefit year means the 12 consecutive months following the incurred date of the claim.

Calendar year means each successive 12-month period commencing January 1 and ending December 31. All references to "year" refer to anniversary year. When it relates to Hearing Aids and Vision Care benefits, year refers to benefit year.

Please note: Extended health care benefits are payable only after Government Health Insurance Plan maximums have been reached, as applicable. Benefits payable are up to reasonable and customary charges.

<sup>1</sup> Generic drug – A generally less expensive alternative to an interchangeable brand-name drug product. Please note: Not all drugs have a generic equivalent. If a non-generic drug is purchased, payment will be based on the lowest generic drug cost equivalent. If no generic brand exists, payment of the brand-name price will be made at the co-payment level of your plan. <sup>2</sup> Manulife cannot guarantee its availability. Reasonable efforts will be made to provide a similar benefit, if necessary.

<sup>3</sup> Coverage may be limited or excluded for any illness or condition which first manifested itself within the 9-month period immediately preceding each departure date. Trips over the maximum length are not covered. Travel coverage is not available to persons age 70 and over.

<sup>4</sup> In the event of an accident that requires a hospital stay of at least 24 hours, Catastrophic Coverage provides unlimited Chiropractor and Physiotherapist coverage for 1 year following the accident. All Catastrophic Coverage benefits are paid at the reasonable and customary level, and are co-ordinated with any other health plan coverage you may have.

Once your application is approved, your coverage will continue as long as your premiums are paid, regardless of age or any future changes in your health.

\* For pregnant applicants, see important notice in the Flexcare® brochure.

Benefits referred to are subject to change without notice and, once coverage is purchased, are subject to the limitations, exclusions and reductions of coverage contained in the Policy and Schedule of Benefits. \* The prescription drug coverage available under this plan is limited to costs not covered by the RAMQ Prescription Drug Insurance Plan or have equivalent coverage under a group plan. In order to be eligible for coverage under this plan, you must have a provincial health card and be registered under the RAMQ Prescription Drug Insurance Plan or have equivalent coverage under a group plan.

## Plans underwritten by The Manufacturers Life Insurance Company.

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### talPlus<sup>™</sup> Enhanced

#### edical underwriting required when applying for coverage

Year 1: 0%, Year 2 • Orthodontics, crow	<ul> <li>Oral surgery, periodontics, endodontics (root canal): Year 1: 0%, Year 2: 60%, Year 3: 80%</li> <li>Orthodontics, crowns, bridges, dentures: Year 1: 0%, Year 2: 0%, Year 3: 60%</li> </ul>				
t the same levels as the ComboPlus™ Starter plan).					
Hospital Basic*	Hospital Enhanced*				
Plan requires medical underwriting					
Available as an Add-On or Stand-Alone					
m coverage	Semi-private or private room coverage				
of the daily room maximum, nniversary year. naximum is the reasonable rovincial room rate, paid up f \$150/day.	100% coverage of the daily room maximum, per person per anniversary year. The daily room maximum is the reasonable and customary provincial room rate, paid up to a maximum of \$200/day.				
5 per person per day beginning on ospitalization, maximum of 30 days, oom is not obtained.	Cash benefit: \$50 per person per day beginning on the 4th day of hospitalization, maximum of 60 days, if semi-private or private room is not obtained.				
person per day towards the cost of e in a qualified institution: up to 7 days y; up to 90 days for rehabilitation.	Up to \$150 per person per day towards the cost of convalescent care in a qualified institution: up to 7 days for each disability; up to 90 days for rehabilitation.				

The following dental services have a combined maximum

of \$1,250 per person per 3-year period.

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